

eSight Go™

See New Possibilities

Updating eSight Go Software to Version 5.2

A software update, Version 5.2, will be available for your eSight Go starting on August 26, 2025.

Your eSight Go will receive the update the next time you connect to Wi-Fi after this date. Update your device when prompted to ensure it includes the latest enhancements—including manual exposure control and quick zoom, a remote-control feature that allows you to zoom in to a preset level.

Scan the QR Code for details on how to use these new features and more.



eSight Go Software Update Instructions

1. Connect your eSight Go to power.

- Plug in your eSight Go to power using the wall charger and cord.
- Turn on your eSight Go.

2. Connect to a stable Wi-Fi Network.

If you need help connecting to Wi-Fi, see the instructions provided on the next page of this document.

3. Click “OK” to start the update.

- A notification will appear on your screen that the update is about to begin.
- Click “OK” to start the update process.

4. Complete the update process.

- You will notice a spinning icon on the top left inside lens of your device while the update is in process.
- A notice will appear letting you know the update was successful.

eSight Go Software Update - Troubleshooting

If you have problems updating your software, try these simple troubleshooting steps:

Step 1: Restart your device.

Turn off your eSight Go and power it back on.

Step 2: Next, manually retry the update.

On your eSight Go device, go to **Settings > Support > Check for Updates** to manually start the download again.

How to Connect to Wi-Fi

- Turn on your eSight Go.
- Visit www.esighteyewear.com/esight-go-support.
- Under “**Setup eSight Go using your Mobile Phone,**” click on the link to download the eSight Companion App for your phone.
- Open the app and follow the instructions to pair your eSight Go.
- Select “**Connect to Wi-Fi**” in the app. Choose your Wi-Fi network and enter your password.
- Press “**Connect**”—your eSight Go will connect automatically to your Wi-Fi network.

NOTE: eSight Go is compatible only with 2.4 GHz Wi-Fi networks. It does not support 5 GHz Wi-Fi networks. Your network will need to be compatible with 2.4 GHz Wi-Fi networks for your eSight Go to use Wi-Fi.

We're here to help! eSight Customer Service

Please call us if you have questions or issues.

We're available Monday through Friday, 8 a.m. to 5 p.m. (EST)

eSight Customer Service
855.837.4448