



See New Possibilities

Updating eSight Go Software to Version 5.3

A software update will be available for your eSight Go starting June 22, 2026.

Your eSight Go will receive the update the next time you connect to Wi-Fi on or after this date. Update your device when prompted to ensure it includes the latest enhancements.

Scan the QR Code for details about this update.

Enhancements include:

- Real-time adjustments to brightness
- Smoother contrast and color filters
- Customizable mode settings



eSight Go Software Update Instructions

1. **Connect your eSight Go to power.**

- Plug in your eSight Go to power using the wall charger and cord.
- Turn on your eSight Go.

2. **Connect to a stable Wi-Fi Network.**

If you need help connecting to Wi-Fi, see the instructions provided on the next page of this document.

3. **Click “OK” to start the update.**

- A notification will appear on your screen that the update is about to begin.
- Click “OK” to start the update process.

4. **Complete the update process.**

- You will notice a spinning icon on the top left inside lens of your device while the update is in process.
- A notice will appear letting you know the update was successful.

eSight Go Software Update - Troubleshooting

If you have problems updating your software, try these simple troubleshooting steps:

Step 1: Restart your device.

Turn off your eSight Go and power it back on.

Step 2: Next, manually retry the update.

On your eSight Go device, go to **Settings > Support > Check for Updates** to manually start the download again.

How to Connect to Wi-Fi

- Turn on your eSight Go.
- Visit www.esighteyewear.com/esight-go-support.
- Under “**Setup eSight Go using your Mobile Phone,**” click on the link to download the eSight Companion App for your phone.
- Open the app and follow the instructions to pair your eSight Go.
- Select “**Connect to Wi-Fi**” in the app. Choose your Wi-Fi network and enter your password.
- Press “**Connect**”—your eSight Go will connect automatically to your Wi-Fi network.

NOTE: eSight Go is compatible only with 2.4 GHz Wi-Fi networks. It does not support 5 GHz Wi-Fi networks. Your network will need to be compatible with 2.4 GHz Wi-Fi networks for your eSight Go to use Wi-Fi.

Dont' forget to update your eSight Go Companion App

After you've completed the software update for your eSight Go device, make sure to update the eSight Companion app on your phone. To do this, simply open the App store (iPhones) or Google Play (Android phones) and follow the update process as instructed.

We're here to help!

Please call us if you have questions or issues.

We're available Monday through Friday, 8 a.m. to 5 p.m. (EST)

eSight Customer Service

855.837.4448